

## Quality and Environmental Policy

### Policy brief & purpose

Manchett Cleaning recognises Quality and Environmental after implementing a Quality Management System and Environmental Management System based on the reference standard ISO 9001: 2015 and ISO 14001: 2015.

### Why is Quality and Environmental important?

Our Quality and Environmental policy ensures the sustainability and competitiveness of its business within the industry it works within.

### Scope

This policy applies to our company and its subsidiaries. It may also refer to suppliers and partners.

### Policy elements

The Management Team, in order to reinforce commitment to requirements and increase customer satisfaction based on continuous improvement, commits to:

- Meet the requirements of clients and their stakeholders, as well as legal and regulatory requirements that affect the performance and delivery of services provided by Manchett Facilities
- Continuously improve processes and services as a fundamental instrument for increasing efficiency, competitiveness and customer loyalty
- Analyse the risks inherent in our business and our organization in order to mitigate, minimize and reduce them
- Train the staff promoting quality awareness in order to increase employee competence
- Optimize costs through the proper use of available human and material resources
- Transmit the Quality Policy among all employees
- Strengthen the commitment and participation of all staff in the development and achievement of the objectives

Manchett Facilities is constantly contributing improvements to its System of Quality Management, turning it into a dynamic tool of Business Management.

To ensure pollution prevention and minimization of environmental impacts Manchett Facilities is committed to:

- Adopt the necessary measures in order to prevent and eliminate any contamination or any accidental emission in the natural environment.
- Take the necessary measures to minimize waste and recycle it, as far as possible, ensuring adequate management when there are no other alternatives
- Take the necessary measures to save raw material including, where possible, reuse
- Take the necessary measures to save energy and water
- Calculate and, if possible, reduce the carbon footprint of Manchett Facilities fleet.

This will be done, within a framework of continuous improvement through:

- Setting environmental objectives and targets
- Implementation of the technical, human and economic means necessary to achieve the objectives set

All this in accordance with the legal requirements and other applicable environmental requirements related to environmental aspects (waste production, noise emission and air emissions, discharge into the water, consumption of raw materials ...), and with all the requirements subscribed by the company itself.



Signed:

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Managing Director

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